

Weldwood

Weldwood of Canada Limited
Hinton Division
760 Switzer Drive, Hinton, AB., T7V 1V7
Tel: (403) 865-2251

May 15, 2002

John McLaughlin
Canadian Industrial Mill Services Ltd.

Subject: Hinton's Digester Mill Shutdown - May 2002

John,

On behalf of Steven Lukawitski, Harvey Klaver and Weldwood of Canada, I would like to express my thanks for the excellent work performed by you and your crews during our annual mill shutdown, May 6-14th, 2002. The installation of 40 new screen plates during a 7-day period was an aggressive and challenging schedule that you successfully met (several shifts shorter than a competitor's bid).

CIMS displayed a great deal of innovation, energy and patience in overcoming a number of obstacles encountered during the week. Beginning with a 16" snowfall on the first day of shutdown, to patiently working within our safety procedures (especially with respect to use of in-line air), CIMS acted with professionalism and politeness throughout the week.

We were also very impressed with your ability to successfully alter plans and deal with the additional scope encountered, relating specifically to the outlet device arm cracks and additional stitch weld repairs. You delivered on schedule and earned our trust.

I would again like to commend you and your staff on a job well done and we look forward to dealing with CIMS again in the future.

Sincerely,



Keith Thomas
Fibreline Superintendent

CC S. Lukawitski, H. Klaver, Jim Hamaoka